

QUALITY POLICY STATEMENT

Liftec Lifts Ltd has developed, introduced and maintained a business management system that is based upon the BS EN ISO 9001:2015 quality management system requirements.

The management system is also designed to reflect the general requirements of The Lifts Regulations 2016 and any further applicable standards and directives that support the above.

The management system has been developed such that it provides a framework for measurable business and quality targets to ensure that the company's objectives and our commitment to meeting all applicable statutory and regulatory requirements are continually being met and maintained.

Our management system forms the basis for identifying and developing improvement and growth, through value-added solutions and ensuring our customers remain satisfied with the service that they have requested and that their expectations have been met in line with agreed requirements.

We are dedicated to continually assessing all aspects within our business management system with a view to identifying any opportunities that will enable us to improve and enhance our methods, operations and procedures, as and when they materialise, thus ensuring that we have the capability of continually meeting and surpassing our commitment towards providing total customer satisfaction.

Liftec Lifts Ltd requires that this policy is reviewed by top management annually (or sooner as needs dictate) to ensure that it is continuing to clearly reflect our commitment to continual improvement, our clients' needs and applicable requirements.

Authorised: Jeff Nokes



Position: Managing Director

Date: 02/01/2020