



Walthamstow Central Library

Lift Maintenance

ASTON GROUP

Getting things right for the Aston Group

When it comes to tendering for the comprehensive maintenance of multiple lifts, originally manufactured by an array of companies and of widely ranging ages, getting it right is essential for budgeting and customer trust.

Liftec's customer-centric approach towards comprehensive maintenance is always to undertake an extensive condition survey on each lift, to establish its current operational status and potential life expectancy. This helps Liftec with correctly forecasting maintenance costs and additionally helps customers when decisions are being made with regards to lift modernisation or replacement.

In May 2013, we applied this customer-centric approach to a competitive tender request for the maintenance of multiple traction and hydraulic lifts from the Aston Group, a leading building services and facilities management company.



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Now approaching a decade on, Liftec have been successful with each Aston Group contract renewal along with awards for additional lifts within Aston Group's portfolio.

The building types that relate to our maintenance services for Aston Group include high-rise residential blocks, public halls and libraries. Many of the lifts we maintain are used for passenger transport within buildings that may have residents or visitors with limited mobility. As a result, we have dedicated standby engineers to respond to calls under a 24/7, 365-day emergency call-out service, to ensure that passenger entrapments are always quickly resolved.

Some of the public buildings under Aston Group management that have passenger and goods lifts which Liftec maintains include Chingford Assembly Hall, Leyton Library and Walthamstow Town Square Central Library.



Leyton Library,
Photographer: David Anstiss