



Native Group, 3 America Square, London

Lift Maintenance

NATIVE GROUP

What makes a hospitality chain successful in a crowded market is to innovate and provide a consistent quality level of service, found across all of its locations.

Since 1998, Native Group have been delivering exactly that making them the UK's most established and largest Aparthotel, Serviced Apartments and Residential BTR (Build to Rent) operator. Native provides a unique collection of design-led properties in some of London's premier districts and other major UK cities.

In 2015, Liftec were approached by Native, as a result of lift performance issues at several of their locations. To better understand the issues that were causing reliability problems, members of Liftec's maintenance team visited some of the lifts in question to undertake an initial condition survey.

With this gained information, Liftec had several meetings with the Group's Estates & Facilities Management team, which culminated in an award for the lift maintenance contract across nine properties. In total, the nine properties had 24 traction passenger goods lifts installed.

Liftec Lifts Ltd.

Unit 7, Orbital One, Green Street Green Road,

Dartford, Kent, DA1 1QG

www.liftec.co.uk



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Being situated in a fast-paced city like London, Native's aparthotels and apartments are busy throughout the year and it is essential for the passenger and goods lifts to consistently perform well, to uphold the quality and accessibility standards required by Native.

As with all of the hospitality residential properties that have lifts that Liftec maintain, our engineers, working across allocated routes, take care when undertaking any maintenance or repair work to ensure disruption levels to guests and residents are always kept to a minimum.

The nine Native Group sites we provide these services for, including our 24-hour, 365-day emergency call outs, relate to the following:

- Native Hyde Park
- Native Mayfair
- Native Fenchurch Street
- Native Tower Hill
- Native Bankside
- Native City
- Dalston Works
- Howick Place
- No. 26 Croydon



Native Group,
8 India St, London

Year on year, this contract has been successfully renewed with Liftec.

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