



## Lift Maintenance

## **RAC**

Everyday life on the road can often involve a car breakdown and very much like a lift, reliable call-out services need to be promptly and reliably available at all times. On average, RAC, the UK's longest-serving automotive organisation, attend to 2 million breakdowns each year and the majority of these are unexpected.

To support this enhanced sense of urgency, RAC's dedicated staff across their three service bases need to move around the buildings efficiently and safely, and the lifts must be correctly serviced.

Since 2016, Liftec Northern have been working in partnership with the CBRE Global Workplace Solutions division, RAC's property management team, and maintaining the five passenger lifts, across RAC's Head Office in Walsall, the RAC House in Manchester and Regional Headquarters in Bradley Stoke, near Bristol.





















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Our contract with RAC covers a full maintenance, repair and 24-hour breakdown service for all five lifts, with a first-fix approach Liftec and our engineers are well-known for.

Liftec are proud of the relationship we have developed with the RAC over the past 6 years, which is based on the level of service and call-out response provided by the Liftec Northern team. This level of service combined with our competitive pricing has allowed Liftec to win continually each contract award as they have come up for renewal.



RAC Control Centre, Walsall Photo © Anthony Parkes (cc-by-sa/2.0)











